

LEAN EXPERT

Phase I - Lean Bootcamp



4

Days

A prospective Lean Expert, who is to plan and to implement the CIP, should also be able to efficiently lead teams. Conflicts, demotivation and overall intricacies throughout the Lean Transformation process are common challenges to be solved by the Lean Expert. In fact, dealing with different opinions and overcoming obstacles during the CIP are some of the most important responsibilities of a Lean Expert and are not to be neglected. The Lean Bootcamp covers essential basics on Lean process design as well as the CIP concept. In addition to this, problem-solving skills as well as moderation and presentation techniques will be enhanced.



The Trainer

Andrea Hoefer has been working as Consultant since 2013. She worked as Consultant for Cost Aviation and Stuttgart Airport. During various projects across Europe, Andrea Hoefer was responsible for rolling out Lean aviation approaches with focus on ground handling operations and resource planning, both in the area of passenger and ramp handling. Andrea Hoefer is experienced in supporting handling companies during tender offers to win handling licenses at targeted airports, in optimizing workforce management and setting up cross-functional CIP structures. Already during

her studies Andrea Hoefer put emphasis on gaining substantial industry experience in aviation. In her roles at Germanwings and Menzies Aviation, she was responsible for the implementation of Lean customer service processes in the area of baggage irregularity handling and supported the optimization of a revenue capture and invoicing system. She further deepened her aviation expertise in her functions with Lufthansa German Airlines and Lufthansa Consulting. Andrea Hoefer joined Staufen Shanghai in 2016 and is now working as Project Manager.



Taicang,
March
15th- 20th

09.00 am - 05.00 pm
(4 days)

Target Group

Future improvement
experts in all areas
and industries.

Language: English

Fee: 8000 RMB



Benefits to your daily business:

The seminars emphasize how to actively implement the Lean idea. Participants have to prepare and give structured presentations in order to strengthen their soft skills and will receive immediate feedback to support their personal development. The Lean Bootcamp will gather participants from various industries and organizational structures – an excellent opportunity for networking and, thus, for exchanging thoughts and ideas even after the Bootcamp is successfully completed.

Agenda: 09.00 am – 05.00 pm

- Fundamentals of Lean processes, principles, communicative and presentation skills
- Moderation and organization of CIP processes
- Project work, project planning tools, personal action plan
- Final discussion and feedback

✉ academy@staufen.cn

☎ 021- 64417112

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